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IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF NEVADA

YEHUDA IZMAGRISTO,)	Docket No.
Plaintiff,)	
vs.)	COMPLAINT
)	
CAPITAL ONE SERVICES, LLC)	
Defendant.)	

Plaintiff Yehuda Izmagristo ("Plaintiff") by and through his attorneys, The Law Offices of Robert M. Tzall as and for his Complaint against Defendant Capital One Services, LLC ("Defendant") respectfully sets forth, complains and alleges, upon information and belief, the following:

INTRODUCTION/PRELIMINARY STATEMENT

1. Plaintiff brings this action for damages and declaratory and injunctive relief arising from Defendant's violations of Section 227 *et. seq.* of Title 47 of the United States Code, commonly referred to as the Telephone Consumer Protection Act ("TCPA").

JURISDICTION AND VENUE

8. The Court has jurisdiction over this matter pursuant to 28 U.S.C. § 1331, as well as 15 U.S.C. § 1692 et. seq. and 28 U.S.C. § 2201. If applicable, the Court also has pendant jurisdiction over the State law claims in this action pursuant to 28 U.S.C. § 1367(a).

9. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

10. To have standing in federal court, Plaintiff must have suffered a particularized and concrete harm.

11. Unwanted calls cause both tangible and intangible harms.

12. Plaintiff received unwanted calls from the Defendant in the state of Nevada making this the proper jurisdiction and venue.

13. In the recent Supreme Court decision of *Spokeo, Inc. v. Robins*, 136 S. Ct. 1540 (May 16, 2016), the Court stated that one way to establish that an intangible injury is concrete is to evaluate whether it “has a close relationship to a harm that has traditionally been regarded as providing a basis for a lawsuit in English or American court.” *Id* at *7.

14. For example, invasion of privacy is an intangible harm that is recognized by the common law and is recognized as a common law tort.

15. When enacting the TCPA, Congress stressed the purpose of protecting consumers’ privacy.

16. As Senator Hollings, the Act’s sponsor, stated “Computerized calls are the scourge of modern civilization. They wake us up in the morning; they interrupt our dinner at night; they force the sick and elderly out of bed; they hound us until we want to rip the telephone right out of the wall.” 137 Cong. Rec. 30,821-30,822 (1991).

17. In a recent decision discussing Plaintiff’s Article III standing for a TCPA claim, the Second Circuit stated “*Leyse* concluded that the plaintiff’s receipt of an unconsented to

1 voicemail message was sufficient to establish a concrete injury. If an unauthorized voicemail
2 is concrete injury, then this Court fails to see how unauthorized text messages are not also
3 concrete injury. Therefore, this Court concludes—as *Leyse*, *Zani*, and *Bell* did in similar
4 circumstances—that Plaintiffs have adequately alleged injury in fact sufficient to establish
5 Article III standing. *Melito v. Am. Eagle Outfitters, Inc.*, No. 14-CV-2440 (VEC), 2017 U.S.
6 Dist. LEXIS 146343, at *19 (S.D.N.Y. Sep. 8, 2017).
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8 **FACTUAL ALLEGATIONS**

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10 18. Plaintiff incorporates by reference all of the above paragraphs of this Complaint as
11 though fully state herein with the same force and effect as if the same were set forth at length
12 herein.
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14 19. On information and belief, on a date better known to Defendant, Defendant began
15 calling Plaintiff’s cellular telephone, using an automatic telephone dialing system (“ATDS” or
16 “predictive dialer”) and/or using an artificial or prerecorded voice.

17 20. Defendant placed calls to Plaintiff’s cell phone number ending in 6365 in the
18 manner described previously.

19 21. Plaintiff spoke with Defendant on or around April 3, 2018 and revoked any
20 consent that Defendant may have had to contact him on his cellular telephone.
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22 22. Once Defendant was aware that its calls were unwanted, its continued calls could
23 have served no purpose other than harassment.

24 23. By calling the Plaintiff, the Plaintiff was harmed in the exact way that Congress
25 sought to protect in enacting the TCPA.

26 24. These unsolicited calls placed to Plaintiff’s wireless telephone were placed via an
27 “automatic telephone dialing system,” (“ATDS”) as defined by 47 U.S.C. § 227 (a)(1), which
28

1 had the capacity to produce or store numbers randomly or sequentially, and to dial such
2 numbers, to place text message calls to Plaintiff's cellular telephone.

3 25. The telephone number that Defendant, or its agents, called was assigned to a
4 cellular telephone service for which Plaintiff incurred monthly charges pursuant to 47 U.S.C.
5 § 227 (b)(1).
6

7 26. These calls constitute calls that were not for emergency purposes as defined by 47
8 U.S.C. § 227(b)(1)(A)(i).

9 27. Plaintiff did not provide Defendant or its agents prior express consent to receive
10 unsolicited phone calls pursuant to 47 U.S.C. § 227 (b)(1)(A) and revoked any alleged prior
11 express consent, yet still continued to receive phone calls.

12 28. These calls by Defendant or its agents therefore violated 47 U.S.C. § 227(b)(1).
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16 **FIRST CAUSE OF ACTION**
17 **(NEGLIGENT VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT)**
18 **47 U.S.C. § 227 *ET SEQ.***

19 29. Plaintiff repeats, reiterates and incorporates the allegations contained in all of the
20 paragraphs of this Complaint with the same force and effect as if the same were set forth at
21 length herein.

22 30. The foregoing acts and omissions of Defendants constitute numerous and multiple
23 negligent violations of the TCPA, including but not limited to each and every one of the
24 above cited provisions of 47 U.S.C. § 227 *et seq.*

25 31. As a result of Defendants negligent violations of 47 U.S.C. § 227 *et seq.*, Plaintiffs
26 and the Class are entitled to an award of \$500.00 in statutory damages for each and every
27 violation, pursuant to 47 U.S.C. § 227(b)(3)(B).
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SECOND CAUSE OF ACTION

(KNOWING AND/OR WILLFUL VIOLATIONS OF THE TELEPHONE CONSUMER PROTECTION ACT) 47 U.S.C. § 227 *ET SEQ.*

32. Plaintiff repeats, reiterates and incorporates the allegations contained in all of the paragraphs of this Complaint with the same force and effect as if the same were set forth at length herein.

33. The foregoing acts and omissions of Defendants constitute numerous and multiple negligent violations of the TCPA, including but not limited to each and every one of the above cited provisions of 47 U.S.C. § 227 *et seq.*

34. As a result of Defendants' knowing and/or willful violations of 47 U.S.C. § 227 *et seq.*, Plaintiff and each of the Class are entitled to treble damages, as provided by statute, up to \$1,500.00 for each and every violation, pursuant to 47 U.S.C. § 227(b)(3)(B) and 47 U.S.C. § 227(b)(3)(C).

DEMAND FOR TRIAL BY JURY

35. Plaintiff demands and hereby respectfully requests a trial by jury for all claims and issues this complaint to which Plaintiff is or may be entitled to a jury trial.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff Yehuda Izmagristo demands judgment from Capital One Services, LLC as follows:

- a) For actual damages provided and pursuant to 47 U.S.C. § 227(b)(3);
- b) For statutory damages provided and pursuant to 47 U.S.C. § 227(b)(3);
- c) For attorney fees and costs provided and pursuant to 47 U.S.C. § 227(b)(3);

- 1 d) A declaration that the Defendant's practices violated the TCPA; and
- 2 e) For any such other and further relief, as well as further costs, expenses and
- 3 disbursements of this action as this Court may deem just and proper.
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6 DATED, this 27 day of March, 2019

7 /s/Robert M. Tzall

8 Robert M. Tzall

9 **The Law Offices of Robert M. Tzall**

10 *Attorney for Plaintiff*

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